

## What to Expect During Your Retinal Evaluation

### Preparing for your visit:

- Arrive 15 minutes early if you are not able to pre-register online.
- Plan ahead: Appointment duration is approximately 1.5-3 hours. 2-3 hour appointments are standard across retina practices nationwide.
- **We see urgent cases (vision threatening) which can disrupt scheduled appointments leading to delays for other patients.**
- **You should have received a copy of our no-show policy**

### What to Bring:

- Your insurance card and photo ID.
- A list of medications, including eye drops and your pharmacy.
- Your glasses or contacts.
- Sunglasses if you have them.
- Someone to drive you home if you are not comfortable driving dilated or after a procedure.
- Snacks. We provide coffee in our front lobby.
- Entertainment with headphones or something to help pass the time.

### Why is the wait so long?

- Our technician workup and pictures (OCT) prior to doctor examination can take up to 30 minutes.
- Dilation time may take 20-30 minutes.
- Full exam with the doctor – time varies.
- Other testing (if needed) may be performed on the same day.
- Treatment (if needed) may be performed on the same day.

### Importance of your retina care:

- It is very important to keep your scheduled appointments. If you cannot make the appointment, we ask that you call to cancel at least 24 hours in advance.
- **Failure to call 24 hours in advance or failure to attend your scheduled appointment may result in termination from the retina clinic.**

*Our goal is to provide personalized care to all of our patients. We strive to provide a stress-free environment for you from start to finish. Our team is dedicated to treating you with the utmost respect and compassion. We ask this in return for our staff as they are diligently working hard to keep the clinic flowing as smoothly as possible. We will spend the time needed to provide you with superior care.*